



BILLINGS CLINIC

"Ultimately, we envision the system emerging from a security tool into an operations efficiency tool."

-Mitch Goplen, Director of Facility Services

MISSION

Located in Billings, Montana – the heart of Big Sky Country – Billings Clinic is the area's largest employer, with a staff of 3,000, a large downtown campus, and a vast regional network of clinics providing more than 750,000 patient encounters each year. Recently, Billings Clinic leadership undertook an initiative to enhance security. With a busy capital improvement plan getting underway, they demanded a flexible, scalable, network-based system. They wanted to be able to move, add and change cameras, monitors and other system components, without having to re-deploy cable for every change. Moreover, they sought a strategic relationship with a provider who could deliver a solution to meet their needs today and well into the future.

SOLUTION

Billings Clinic decided on an Endura solution. Mitch Goplen, Director of Facility Services explains, "Our network was an ideal fit for an Endura installation. We knew Pelco would be an outstanding partner, along with support from our integrator and our own network team." This installation links 60 cameras, including five new Spectra domes, to two security control centers, where operators can see any camera on any monitor. New Endura KBD5000s have been added to the control centers. All storage is centered in a large network closet, along with the system manager and Storage Expansion Boxes.

RESULT

"Search is easy and fast – much quicker than with our old system." says security head Ron Berglund. More than anything, though, this system really allows us to take security outside, instead of just inside." Already, the clinic enjoys improved response time to incidents, reduction in theft, and greater ability to catch potential problems on the fringes of the campus. Billings Clinic sees many enhancements ahead. They want to add more cameras and integrate with other sites. They're looking forward to implementing intelligent video capabilities, like motion recognition and object recognition. They want to interface with their asset tracking system, to keep track of wheelchairs, gurneys and other mobile equipment. "We like how the system is performing for us, and we would recommend Endura and Pelco to anyone," explains Mitch Goplen.

AT A GLANCE

INDUSTRY:
HEALTHCARE

GEOGRAPHY:
BILLINGS, MT, USA

KEY CRITERIA

- FLEXIBILITY
- IMAGE QUALITY
- STORAGE
- SCALABILITY
- DISTRIBUTED

